

Home Connections

What is Pioneer Home Connections?

Pioneer Home Connections provides installation and networking expertise for advanced service applications.

Let us take the hassle out of your technology concerns!

Home Connections services include:

- wireless router installation and set-up
- wireless networking via USB adapter
- new computer set-up
- new television set-up
- over-the-phone support for approved routers

Advantages of Pioneer Home Connections:

Trust: When you need someone to come into your home and help set-up a new computer or television, make it someone you already know and trust—Pioneer Telephone.

Convenience: No need to go to a big town or call someone out of state to schedule an appointment—Pioneer is located in your hometown!

Time-Saving: Start using your new purchase today! Don't waste time trying to install the latest and often complex equipment yourself—let us do it for you!

Total Care Maintenance Plan

A service that covers repairs to cords, jacks and standard inside wiring at the customer premises providing they were functional when the service was ordered. It also covers repairs to eligible Pioneer provided phones, modem and routers as well as eligible DTV equipment including DVR and set-top boxes.

\$4.95 per month

1-888-PTC-COOP (782-2667)

www.ptci.com



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Products and Pricing

In-Home services by a Pioneer

Router Set-up for Computer **\$100.00/each**

In-home set-up and configuration of either a ZyXel Wireless Router or ZyXel Wireless USB adapter to one device.

Computer Set-up **\$100.00/each**

Includes unpacking and setting up new computer and one additional device, such as a printer. The set up will also include re-establishing an existing Pioneer High-Speed Internet connection.

TV Set-up **\$100.00/each**

Includes unpacking one TV, connecting up to two additional devices and programming one remote control. This does not include installing wall-mounted televisions.

Over-the-phone support with a

Computer Network Router Set-up **\$50.00/each**

Includes phone support of set-up and configuration of approved routers, including Linksys, D-Link, Bekin and Netgear brands only. Customers will only be charged if the set-up is successful.

Home Networking Products:

ZyXel Wireless Router **\$75.90/each**

Includes ZyXel Wireless Router and over-the-phone support for set-up and configuration.

ZyXel Wireless USB Adapter **\$36.70/each**

Includes ZyXel Wireless USB Adapter and over-the-phone support for installation and configuration.

**Not always compatible with Xbox and Wii gaming devices.*